



BANK OF INDUSTRY

...transforming Nigeria's industrial sector

QUALITY POLICY STATEMENT

The Bank of Industry is committed to fulfilling its mission of transforming Nigeria's industrial sector by providing financial and business support services to Micro, Small, Medium and Large Enterprises operating in key sectors of the Nigerian economy.

We aim to achieve this by:

- Implementing a Quality Management System that is consistent with the requirements and standards of the ISO 9001 :2015;
- Continually improving the effectiveness and efficiency of our business processes, by keeping them in alignment with global best practices;
- Complying with applicable national and international standards, codes and regulatory policies and requirements;
- Meeting the aspirations and expectations of our key stakeholders, which include customers, shareholders, employees, regulators, Government and the general public;
- Ensuring that our employees are guided by our core values - SPPIRIT (Service, Professionalism, Passion, Integrity, Resourcefulness, Innovation and Team spirit);

This statement shall be effectively communicated to all members of staff, towards ensuring understanding, buy-in and commitment. It shall be reviewed on a periodic basis, for suitability and fit for our corporate purpose.

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Dr. Olasupo Olusi

MD/CEO

Date: *2 JAN 2024*